

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:14  
RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
16022 KUBE CT JERSEY VILLAGE TX 77040  
04/01/22 -----\* PROCESS NOTES \*-----  
04/01/22 12:31:59 APE \*\*\* REMOVED FROM LOSS MIT \*\*\*\*  
FCL SALE DATE SET ON SUBJECT PROP.  
02/04/22 15:55:09 MHR LETTER SENT QL784 BPO/Appraisal copy to Borr  
02/04/22 15:55:06 MHR ACTIVATED FILE FOR FLEX NO DOC REVIEW.  
PULLED AVM.  
PASSING FILE TO ANJANA PATEL.  
01/04/22 15:09:29 APE \*REMOVED FROM LOSS MIT-SLM MOD OFFER EXPIRED\*  
NO PAYMENT REC'D-NO RESPONSE OR ACCEPTANCE  
11/23/21 11:39:29 USH DISCONNECTED PHONE NUMBER  
OFFICE/WORK PHONE IS NO LONGER IN SERVICE  
11/23/21 11:39:06 USH WORKOUT DOCUMENTATION FOLLOW UP  
11/23/21 11:39:00 USH SPOC OUTBOUND CALL

EXHIBIT E

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:17  
RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
16022 KUBE CT JERSEY VILLAGE TX 77040  
11/23/21 -----\* PROCESS NOTES \*-----  
11/23/21 11:38:26 USH WORKOUT DOCUMENTATION FOLLOW UP  
\*\*\*APE \*\*\*FLEX NO DOC LOAN MOD TRIAL OFFER APPR  
OVED\*\*\*  
NEED A RESPONSE FROM BRW TO ACTIVATE TRIAL OF  
FER  
VERBAL ACCEPTANCE REQUIRED OR 1ST PAYMENT ASA  
P  
\* TRIAL PERIOD 12/21-02/22 TRIAL PMT \$2753.8  
9 \*  
MHR LETTER SENT QL784 BPO/APPRaisal COPY TO BOR

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:18  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 11/23/21 -----\* PROCESS NOTES \*-----  
 11/23/21 11:37:33 USH WORKOUT DOCUMENTATION FOLLOW UP  
 101821 APE ANPATEL: TRIAL FLX MOD TO BE SENT. DO  
 CS/CHECK NEED  
 TO BE SENT BACK BY 31-DEC-21. TRIAL PER  
 IOD WILL BE  
 101821 APE FROM 01-DEC-21 TO 01-FEB-22. TRIAL PAYM  
 ENT IS  
 \$2,753.89. CALCULATIONS BASED ON GROSS  
 INCOME OF  
 \$ .00, NET INCOME OF \$ .00, PRE-MOD PRINC  
 11/23/21 11:35:30 USH LEFT MESSAGE ON A VOICEMAIL  
 \*\*\*\*\*WHEN BORROWER CALLS BACK- PLEASE ADVISE THEM  
 OF THE FLEX MODIFICATION TRIAL PAYMENT PLAN IN THE  
 NOTES: IT IS SET TO START 12/1-2/1/2022\*\*\*\*\*  
 \*\*\*\*\*IF BORROW CAN SUCCESSFULLY COMPLETE TRIAL--  
 MOD PMT PLAN/AGREEMENT COULD BE APPROVED FOR FINAL  
 AND PERMANENT MODIFICATION\*\*\*\*\*  
 \*\*\*\*\*  
 11/23/21 11:32:50 USH WORKOUT DOCUMENTATION FOLLOW UP

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:20  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 11/23/21 -----\* PROCESS NOTES \*-----  
 11/23/21 11:32:49 USH SPOC OUTBOUND CALL  
 10/19/21 11:12:19 APE \*\*\*FLEX NO DOC LOAN MOD TRIAL OFFER APPROVED\*\*\*  
 NEED A RESPONSE FROM BRW TO ACTIVATE TRIAL OFFER  
 VERBAL ACCEPTANCE REQUIRED OR 1ST PAYMENT ASAP  
 \* TRIAL PERIOD 12/21-02/22 TRIAL PMT \$2753.89 \*  
 10/09/21 10:29:38 MHR LETTER SENT QL784 BPO/Appraisal copy to Borr  
 10/09/21 10:29:35 MHR ACTIVATED FILE FOR FLEX NO DOC REVIEW.  
 PULLED AVM.  
 PASSING FILE TO ANJANA PATEL.  
 05/28/20 13:57:54 SHE RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 -----  
 MESSAGE FROM WEBPAGE  
 -----  
 PAYMENT SAVED.  
 PAYMENT: \$6124.74; FEE: \$11.50.  
 YOUR CONFIRMATION #: 4154455  
 -----  
 OK

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:22  
RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
16022 KUBE CT JERSEY VILLAGE TX 77040  
04/22/20 -----\* PROCESS NOTES \*-----  
04/22/20 14:08:06 CSO ALTAIS TASK WAS CLOSED. RETURNING PHYSICAL FILE  
TO MKE DUE TO UNRESOLVED ALTA ISSUES. CANNOT  
MOVE FORWARD UNTIL ISSUES ARE RESOLVED. SEE  
BELOW NOTES FOR DETAILS.  
03/31/20 20:30:06 BWU RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
WRM XFER FV FROM MTG DISPO- GWEN FV  
PAYMENT COMPLETED FOR \$3062.37 W/ CNFRM # 4049502  
03/31/20 20:29:30 BWU SPOC INBOUND CALL  
03/03/20 08:48:38 CCZ PSTD PAYMT FRM SUSPENSE PER REQST  
02/28/20 13:43:52 JCS RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
TT B1 & WANTED TO MAKE A PMT IN THE AMOUNT OF \$306  
2.37 WITH NO FEE-PROVIDED CONF#3990432  
02/28/20 13:42:46 JCS SPOC INBOUND CALL



LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:25  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 03/03/20 -----\* PROCESS NOTES \*-----  
 03/03/20 08:48:38 CCZ PSTD PAYMT FRM SUSPENSE PER REQST  
 02/28/20 13:43:52 JCS RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 TT B1 & WANTED TO MAKE A PMT IN THE AMOUNT OF \$306  
 2.37 WITH NO FEE-PROVIDED CONF#3990432  
 02/28/20 13:42:46 JCS SPOC INBOUND CALL  
 02/21/20 10:02:30 TTD \*\*\*\* TC REVIEW\*\*\*\* FORWARD FOLLOW-UP EMAIL TO MKE  
 SPECIALIST:THE ALTAIS TASK IS OVERDUE. THEREFORE P  
 LEASE PROVIDE A STATUS UPDATE ON THE FOLLOWING: 1  
 . IRS FED TAX LIEN (RELEASE OR SUBORDINATION AGRE  
 EMENT). 2. BORROWER'S CURRENT MARITAL STATUS.  
 THE PREVIOUS TITLE DEFECTS DISCOVERED WERE REMOVED  
 /DELETED (REVISED TC IS ATTACHED).  
 02/11/20 10:01:01 TTD \*\*\*\*TC REVIEW\*\*\*\* RECVD EMAIL FROM RR'S OFFICE:TIT  
 LE WAS ABLE TO REMOVE 6-7. THE ONLY REMAINING ISS  
 UE IS THE IRS LIEN. ADDITIONALLY, WE NEED CONFIRM  
 ATION OF THE BORROWER'S MARITAL STATUS, INCLUDING  
 SPOUSE'S NAME.  
 -FORWARD TO MKE SPECIALIST AND UPLOADED REVISED  
 TC TO APX.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:27  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 02/03/20 -----\* PROCESS NOTES \*-----  
 02/03/20 16:43:32 TTD \*\*\*\*TC REVIEW\*\*\*\* FORWARD EMAIL TO RR'S OFFICE:THE  
 SPECIALIST PROVIDED THE ATTACHED ALLEGED RELEASE  
 OF CS LIEN, HOWEVER, AFTER FURTHER REVIEW, I DO NO  
 T BELIEVE THE RELEASE IS CONSISTENT WITH THE RECOR  
 DED LIEN ON TITLE, HENCE, THIS MAY NOT BE ACCEPTAB  
 LE.ALSO, I SEE NO INFORMATION OF RELIEF, SUPPORTIN  
 G THE FED TAX LIEN.  
 02/03/20 15:49:43 MKE SENT EMAIL TO LOSSMIT TITLE PROXY WITH UPDATED  
 INFORMATION REGARDING TITLE ISSUE.  
 02/03/20 11:38:00 NLZ TRLDLOC RCVD, TRLSPC OPENED SWPT TO VIRTUAL CABINET  
 MKE  
 02/03/20 11:37:54 NLZ L/M INBOUND MAIL - RCVD VIA EMAIL PROXY  
 RECVD 01-31-20  
 01/31/20 19:09:13 AVR RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 B1 CI TO MAKE PMT. TOOK PBP ITAO \$3062.37+11.50  
 CONF#3935996. ADVSD OF TITLE ISSUES, B1 STTD SHE  
 HAD SENT INFO MONTHS AGO, WILL RESEND AND WILL C/B  
 ON MONDAY TO TT MKE.  
 01/31/20 19:06:22 AVR SPOC INBOUND CALL

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:28  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 01/29/20 -----\* PROCESS NOTES \*-----  
 01/29/20 09:39:05 TTD \*\*\*\*TC REVIEW\*\*\*\* RECVD RESPONSE EMAIL FROM MKE  
 SPECIALIST:A LETTER WAS SENT OUT TO THE BORROWER R  
 EQUESTING FOR PROOF OF THE LIENS BEEN RELEASED OR  
 SATISFIED. BORROWER HAS 30DAYS TO RESPOND.  
 01/28/20 15:33:44 TTD \*\*\*\*TC REVIEW\*\*\*\* FORWARD FOLLOW-UP EMAIL TO MKE  
 SPECIALIST.  
 -ALTAIS TASK HAS EXPIRED.  
 01/14/20 16:20:25 TTD \*\*\*\*TC REVIEW\*\*\*\* RECVD EMAIL FROM MKE SPECIALIST.

I'VE CALLED THE BORROWER BUT NO ANSWER, VOICEMAIL BOX IF FULL. I'VE ALSO SENT HER AN EMAIL REGARDING THE LIENS.

01/14/20 16:17:31 MKE SENT BORROWER AN EMAIL REGARDING LIENS THAT ARE ON TITLE. WAITING FOR A RESPONSE.

01/14/20 16:14:03 MKE CALLED BORROWER, NO ANSWER. NOT ABLE TO LEAVE VOICEMAIL. BORROWER HAS A TAX LIEN AS WELL AS CHILD SUPPORT LIEN. NEED TO KNOW IF THESE HAVE BEEN SATISFIED. THEY WILL NEED TO BE RELEASED OR SUBORDINATED.

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16022 KUBE CT JERSEY VILLAGE TX 77040

01/14/20 -----\* PROCESS NOTES \*-----

01/14/20 16:08:21 TTD \*\*\*\*TC REVIEW\*\*\*\* FORWARD FOLLOW-UP EMAIL TO RR'S OFFICE.

01/06/20 10:13:17 TTD \*\*\*\*TC REVIEW\*\*\*\* FORWARD FOLLOW-UP EMAIL TO MKE SPECIALIST.

12/30/19 11:23:10 JRA 3RD TRIAL PMT POSTED TRIAL COMPLETE

12/30/19 10:10:41 TTD \*\*\*\*TC REVIEW\*\*\*\* FORWARD FOLLOW-UP EMAIL TO MKE SPECIALIST.

12/28/19 10:36:30 440 3RD TRIAL PMT POSTED.

12/27/19 17:57:22 MAU RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
B1 WARM TRAN FROM C/S, FULLY VERIFIED. B1 CLLD IN  
TO MAKE HER 3RD TRIAL PYMT. PBP IN THE AMOUNT OF  
\$3062.37 + \$11.50 FEE. B1 AWARE OF THE PBP FEE.  
CONF# 3868702

12/27/19 17:52:54 MAU SPOC INBOUND CALL

12/20/19 12:43:49 TTD \*\*\*\*TC REVIEW\*\*\*\* FORWARD FOLLOW-UP EMAIL TO MKE SPECIALIST W/REGARD TO THE TITLE DEFECTS.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:31  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 12/05/19 -----\* PROCESS NOTES \*-----

12/05/19 16:38:29 TTD LM TITLE ISSUE IDENTIFIED-ATTACHED IS THE COMMITMENT FOR THE ABOVE LOAN. THERE IS A PRIOR JUDGMENT (#6), AND IRS LIEN (#8), AND A JUDGMENT (#7). THE JUDGMENT SHOWING AS NUMBER 7 WILL REMAIN SUBORDINATE TO THE SUBJECT MORTGAGE BUT THE OTHER TWO ITEMS WILL NEED TO BE RELEASED OR SUBORDINATED. THERE IS A SPOUSAL SIGNING REQUIREMENT SO IF THE BORROWER HAS MARRIED SINCE PURCHASING THE PROPERTY, HER SPOUSE WILL NEED TO SIGN THE MOD. PLEASE LET ME KNOW IF YOU HAVE ANY QUESTIONS. FORWARD TO MKE & CSO

12/02/19 10:32:34 CSO COMMITMENT ORDERED  
 11/25/19 12:59:05 CSO REC'D FILE FOR DOC PREP  
 11/22/19 09:42:40 MKE RECEIVED FILE FROM AUDIT DRAWER, PASSING TO DOC PREP.

11/20/19 16:00:17 MKE COMPLETED FINAL MOD REVIEW. MOD EFF 2/20 3062.37  
 FINAL TRL PMT DUE

11/19/19 15:54:30 MHL ONE PAYMENT POSTED FROM SUSPENSE  
 11/19/19 11:33:06 440 2ND TRIAL PMT POSTED.  
 11/19/19 10:35:46 JRA 2ND TRIAL PMT POSTED PASSED FILE TO MKE 2ND STEP

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:32  
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 16022 KUBE CT JERSEY VILLAGE TX 77040  
 11/18/19 -----\* PROCESS NOTES \*-----

11/18/19 15:58:42 DHA RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 CI WANTD TO MAKE PMT FOR TRIAL. CONFM TRIAL OF 11/01-1/20 PMT \$3062.37. TOOK PBP \$3062.37 PLUS \$11.50, CONFM# 3800789

11/18/19 15:57:49 DHA SPOC INBOUND CALL  
 10/14/19 12:47:41 MHL EM SPEC  
 10/11/19 14:26:05 405 PER WUSP 10/10/2019 ACH DATE 10/07/2019 FOR \$3062.37 WAS RETURNED DUE TO INSUFFICIENT FUNDS

10/14/19 11:29:22 MHL PSTD PAYMT FROM SUSPENSE PER SPEC REQST  
 10/08/19 13:17:30 440 NSF PMT ON 10/11/19.  
 10/08/19 10:40:00 JRA 2ND TRIAL PMT RETURNED NSF FOR DECEMBER  
 10/07/19 16:11:27 VGZ RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 CI WANTING TO MAKE PYNT FOR 12/19  
 AUTHORIZED PYNT AMNT: \$3062.37 + 11.50 FEE  
 CONFIRMATION: 3715342

10/07/19 16:11:26 VGZ SPOC INBOUND CALL  
 10/03/19 12:06:27 SLO LEFT MESSAGE ON A VOICEMAIL



LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:34  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 10/03/19 -----\* PROCESS NOTES \*-----  
 10/03/19 12:06:25 SLO WORKOUT DOCUMENTATION FOLLOW UP  
 10/03/19 12:06:23 SLO SPOC OUTBOUND CALL - AVAYA  
 09/19/19 11:10:40 440 1ST TRIAL PMT POSTED.  
 09/18/19 15:55:41 MWT APPROVED TRIAL WORKOUT; SETUP COMPLETE. BEGIN PAYMENT MONITORING PROCESS.  
 09/17/19 10:39:35 JRA 1ST TRIAL PMT POSTED SUBMITTED TRIAL PLAN TO INV  
 09/16/19 16:55:44 PWD RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 C/TO GET AN UPDATE. ADVISED BR THAT SHE WAS APPROVED FOR FLEX FULL DOC TRIAL APPROVED 11/19-1/20 3062.37. BR DECIDED TO ACCEPT TRIAL OFFER. SENT EMAIL TO MKE. ADVISED BR TO SIGN AND SEND BACK TRIAL DOCS.  
 C/TO MAKE PBP. ADVISED OF FREE OPTIONS/PLAYED RECORDING PYMT:\$3062.30 CONFIRMATION:3684695 FEE:\$11.50  
 09/16/19 16:47:46 PWD SPOC INBOUND CALL  
 09/16/19 15:10:47 MKE FLEX FULL DOC TRIAL APPROVED 11/19-1/20 3062.37  
 09/13/19 08:54:30 BTT FILE PASSED TO MKE TO ASSIST

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:35  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 09/09/19 -----\* PROCESS NOTES \*-----  
 09/09/19 11:45:05 VGZ RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 CALLED IN WANTING TO GET INFORMATION ON MITPKG. ADV HER THAT FILE DEEMED COMPLETE ON 9/6/19, 30 DAYS FOR RVW. ADV FC PP ONCE FULL PKGT RCVD. ADV WILL RCV NOTIFICATION IN MAIL REGARDING COMPLETENESS OF MITPKG.  
 09/09/19 11:44:59 VGZ SPOC INBOUND CALL  
 09/06/19 10:32:02 BDA USER CHANGE FROM KBRYANT TO DSUSZEK  
 09/06/19 10:28:01 BDA LM PKG DEEMED FACIALLY COMPLETE. PASSED TO SPCLST  
 09/06/19 10:27:58 BDA PASSED FILE TO DSZ  
 ORDERED TITLE  
 ORDERED ESCMOD / SCANNED TO RJE  
 ORDERED CREDIT / SCANNED TO RJE  
 ORDERED FNMA AVM / SCANNED TO RJE  
 ORDERED FEES AND COSTS  
 09/06/19 10:18:57 BDA LETTER SENT QL784 BPO/Appraisal copy to Borr  
 09/04/19 16:47:02 SJS USER CHANGE FROM KCLEM TO KBRYANT

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:37  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 09/04/19 -----\* PROCESS NOTES \*-----  
 09/04/19 16:46:30 SJS FILE COMPLETE - LETTER GENERATED IN BITB  
 EMAIL SENT TO BORROWER  
 MANCODE CHANGED TO &, EMAIL SENT TO DISPO  
 FILE ASSIGNED TO KBY  
 FILE PASSED TO BRIAN  
 09/04/19 16:44:18 SJS COMPLETE PACKAGE - RFD: DISASTER (NATURAL OR MAN-MADE) DOCUMENTS RECEIVED: OTHER REQUIREMENT: HOUSEHOLD EXPENSE FORM | HARDSHIP LETTER (\*\* PROVIDE A

SIGNED AND DATED LETTER EXPLAINING THE REASON FOR THE HARDSHIP & THE DATE IT BEGAN. \*\*\*) | TWO MOST RECENT PAYSTUBS OR BANK STATEMENTS(\*\*\* CONTINUE TO PROVIDE PAY STUBS AS THEY BECOME AVAILABLE TO KEEP FILE CURRENT. LAST PAY STUB RECEIVED IS 7/16 - 7/30. \*\*\*) | TWO MOST RECENT TAX RETURNS | MORTGAGE ASSISTANCE APPLICATION |

08/30/19 10:21:12 KAM TRAILING DOCS RCVD, TRLD OC OPENED PASSED FILE TO SJS (UPDATED VERSION DIGIT LIST)

08/30/19 10:20:51 KAM L/M INBOUND MAIL - RCVD VIA EMAIL PROXY RCV'D 8.29.19

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:38  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 08/29/19 -----\* PROCESS NOTES \*-----  
 08/29/19 12:14:29 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECVD EMAIL AND RECORDED CORRECT  
 ION DOC FROM PRIOR TITLE COMPANY-ALTHOUGH THE FILE  
 WAS DENIED FOR A MODIFICATION, DUE TO UNRESOLVED  
 TITLE DEFECTS (JUDGMENTS), THE LEGAL DESCRIPTION E  
 RROR WAS CORRECTED AND RECORDED BY THE PREVIOUS TI  
 TLE COMPANY. CLAIM WAS ENTERED AND ISSUE RESOLVED.  
 UPLOAD EMAIL TO APX.  
 08/16/19 17:23:00 CCZ ACTIVE IN LOSS MITIGATION  
 08/16/19 17:22:59 CCZ LOSS MITIGATION PACKAGE FOLLOW UP  
 08/16/19 17:22:58 CCZ SPOC OUTBOUND CALL - AVAYA  
 08/15/19 15:45:39 KCM ADVISED BRW OF ITEMS NEEDED TO COMPLETE FILE.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:40  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 08/15/19 -----\* PROCESS NOTES \*-----  
 08/15/19 15:44:06 KCM INCOMPLETE LOSS MIT APPLICATION RECEIVED. THE FOLL  
 OWING ITEMS ARE STILL NEEDED TO COMPLETE THE FILE:  
 HARDSHIP LETTER(\*\*\*) LETTER MUST INCLUDE MONTH  
 AND YEAR HARDSHIP BEGAN AND BE SIGNED AND DATED.  
 \*\*\*) | 4506-T(\*\*\*) ADD "2018" TO SECTION 6 OF THE  
 FORM. \*\*\*) | TWO MOST RECENT PAYSTUBS OR BANK STA  
 TEMENTS(\*\*\*) CONTINUE TO PROVIDE PAY STUBS AS THEY  
 BECOME AVAILABLE TO KEEP FILE CURRENT. LAST PAY ST  
 UB RECEIVED IS 7/16 - 7/30. \*\*\*) |  
 08/15/19 15:44:05 KCM FILE IN REVIEW - DOCUMENTS RECEIVED: OTHER REQUIRE  
 MENT: HOUSEHOLD EXPENSE FORM | TWO MOST RECENT TA  
 X RETURNS | MORTGAGE ASSISTANCE APPLICATION |  
 07/16/19 10:23:36 APE \*REMOVED FROM LOSS MIT-SLM MOD OFFER EXPIRED\*  
 UNRESOLVE TITLE ISSUE ON PREVIOUSLY OFFERED  
 MODIFICAITON.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:41  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 07/12/19 -----\* PROCESS NOTES \*-----  
 07/12/19 12:28:51 TTD RECVD EMAIL FROM TITLE INSURANCE COMPANY W/REGARD  
 TO THE CORRECTION AFFIDAVIT:I JUST EMAILED OUR AGE  
 NT A FOLLOW UP TO THE RECORDING OF THE CORRECTION  
 AFFIDAVIT. ONCE HE RESPONDS I WILL EMAIL YOU. THAN  
 KS  
 07/12/19 11:55:04 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* TRAILING TITLE ISSUE W/REGARD TO  
 THE LEGAL DESCRIPTION. FORWARD FOLLOW-UP EMAIL TO  
 THE TITLE INSURANCE COMPANY:HAS YOUR OFFICE RECEI



VED A COPY OF THE RECORDED CORRECTION AFFIDAVIT?  
AWAITING A RESPONSE.

07/08/19 11:06:58 MHR LETTER SENT QL784 BPO/Appraisal copy to Borr

07/08/19 11:06:55 MHR ACTIVATED FILE FOR FLEX NO DOC REVIEW.

PULLED AVM.

PASSING FILE TO ANJANA PATEL.

07/01/19 13:30:13 JLG \*REMOVED FROM LOSS MIT-SLM MOD OFFER

ADDL DOCS REQUIRED TO COMPLETE MOD DOCS

NEVER RECEIVED FOR TITLE ISSUES

WKSTATION CLOSED SENT QL673 LETTER DENIED.\*

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:43  
RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M

16022 KUBE CT JERSEY VILLAGE TX 77040

06/20/19 -----\* PROCESS NOTES \*-----

06/20/19 13:10:17 JLG EMAILED BORROWER AGAIN FOR STATUS OF ITEMS

REQUIRED TO MOVE LOAN FORWARD OR CANCEL GO

FULL DOC IF ITEMS GONNA NOT BE RESOLVED TIMELY

CC TTD

06/19/19 11:14:01 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECEIVED THE FOLLOWING EMAIL FROM WFG TITLE INSURANCE COMPANY FOR LEGAL DESCRIPTION ERROR: OUR AGENT HAS PREPARED A CORRECTION AFFIDAVIT AND SENT IT TO RECORD. I WILL EMAIL TO YOU ONCE RECORDED. THANK YOU.

06/19/19 09:58:20 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* FORWARD FOLLOW UP EMAIL TO JLG SPECIALIST: DO YOU HAPPEN TO HAVE AN ETA ON RESOLUTION FOR THE BELOW DEFECTS, APPEARING ON TITLE?  
LIENS/JUDGMENTS: CHILD SUPPORT 7,151.25/7/30/15; FIDELITY NATIONAL TITLE INSURANCE COMPANY 15,739.91/10/26/16; RCL INVESTMENTS 39,686.62/7/28/17; FEDERAL TAX LIEN 29,374.12/10/23/18.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:44  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 06/06/19 -----\* PROCESS NOTES \*-----  
 06/06/19 12:30:24 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECVD EMAIL FROM WFG TITLE COMPA  
 NY:I JUST EMAIL OUR AGENT FOR A STATUS OF THE LEGA  
 L DESCRIPTION CORRECTION, ONCE THEY RESPOND I WILL  
 LET YOU KNOW.  
 06/05/19 15:59:32 JLG EMAILED RAQUEL ITEMS STILL NEEDED TO WORK MOD  
 TALKE TO RAQUEL AND LET HER KNOW NEEDS THESE ASAP  
 06/05/19 15:52:24 JLG 832 877 7750 EMAILED RACHEL@TITLEHEIGHTS.COM  
 06/05/19 15:27:00 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECVD THE FOLLOWING EMAIL FROM T  
 HE PREVIOUS TITLE COMPANY:ATTACHED YOU WILL FIND T  
 HE OTP/LTP OUR OFFICE WILL CORRECT THE LEGAL DESC  
 RIPTION ON THIS PROPERTY AND REFILE.  
 06/05/19 11:22:34 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* FWRD EMAIL TO PREVIOUS TITLE COM  
 PANY: CAN YOU PROVIDE AN UPDATE ON THE CORRECTION  
 AFFIDAVIT FOR THE WARRANTY DEED AND DEED OF TRUST,  
 INCORRECT LEGAL DESCRIPTION?

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:46  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 05/29/19 -----\* PROCESS NOTES \*-----  
 05/29/19 08:39:31 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECVD EMAIL/LETTER FROM PRIOR TI  
 TLE CO. WFG NATIONAL TITLE INSURANCE CO.- CLAIM HA  
 S BEEN OPEN TO INVESTIGATE THE RECORDING OF THE  
 WARRANTY DEED AND THE DOT LEGAL DESCRIPTIO  
 N ISSUES.  
 FWRD TO RR AND JLG SPECIALIST AND UPLOAD EMAIL TO  
 APX.  
 05/28/19 13:51:11 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECVD RESPONSE EMAIL FROM WFG NA  
 TIONAL TITLE COMPANY: COULD YOU PLEASE PROVIDE THE  
 ENTIRE COMMITMENT THAT YOU HAVE.  
 FORWARD PDF COPY OF TITLE COMMITMENT TO PRIOR TIT  
 LE COMPANY, PER REQUEST.  
 PER RR: WARRANTY DEED AND DEED OF TRUST WAS RECORD  
 ED WITH THE INCORRECT LEGAL DESCRIPTION.  
 05/24/19 14:06:25 SWH NO CALL MADE  
 ACTIVE IN LOSS MIT, RESOLVING TITLE ISSUE  
 05/24/19 14:06:16 SWH LOSS MITIGATION PACKAGE FOLLOW UP  
 05/24/19 14:06:15 SWH SPOC OUTBOUND CALL - AVAYA

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:47  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 05/23/19 -----\* PROCESS NOTES \*-----  
 05/23/19 09:46:50 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* FORWARD EMAIL TO TO TITLE COMPAN  
 Y/WFG FINANCIAL W/REGARD TO A CORRECTION AFFIDAVIT  
 . AWAITING RESPONSE.  
 05/23/19 09:45:56 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* RECVD EMAIL FROM RR:IF YOU SEND  
 US THE ORIGINALS, WE WILL SEND THEM FOR RE-RECORDI  
 NG WITH THE CORRECTED LEGAL DESCRIPTION. WE DON'T  
 NORMALLY RECORD ORIGATION DOCS SO THE PROCESS G  
 OES FASTER WHEN YOU OBTAIN CORRECTION AFFIDAVITS.  
 BUT IF YOU WOULD RATHER WE TRY TO RE-RECORD, JUST  
 SEND US THE ORIGINAL MORTGAGE AND THE ORIGINAL WA  
 RRANTY DEED AND WE'LL GO FROM THERE.  
 05/22/19 13:36:16 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* FWD LEGAL DESCRIPTION TO JLG S  
 PECIALIST AND NATION DIRECT.  
 RECVD EMAIL FROM NATIONS DIRECT:DMI CAN HANDLE THI  
 S.  
 05/22/19 12:40:33 JLG SENT EMAIL TO NATIONSDIRECT-  
 SVALLETTI@MHNDM.COM FOR ASSISTANCE CC TTD  
 05/22/19 11:51:41 JLG SENT ANOTHER EMAIL TO BRENDA MARECI FOR STATUS.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:49  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 05/22/19 -----\* PROCESS NOTES \*-----  
 05/22/19 11:51:38 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* FOLLOW UP EMAIL FORWARD TO JLG  
 SPECIALIST AND RR.  
 05/08/19 11:40:22 TTD CLOSE LMALTA-OPENED ALTAIS INSTEAD  
 05/08/19 11:08:45 SLO RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 ADV THE DOC PREP/ TO FOLLOW THE INSTRUCTIONS  
 AND TO RETURN WITH EXECUTED, COPY DR LIC...  
 05/08/19 11:08:33 SLO SPOC INBOUND CALL  
 05/07/19 13:40:38 JJT FINAL PMNT POSTED  
 05/07/19 13:10:34 JLG SENT EMAIL TO CLIENT MANAGER FOR BRENDA MARECI <BR  
 ENDA.MARECI@DMICORP.COM> TO PASS TO  
 NATIONS DIRECT MORTGAGE CC BORROWER



LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:50  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 05/07/19 -----\* PROCESS NOTES \*-----  
 05/07/19 12:42:26 TTD FORWARD RESPONSE EMAIL TO JLG SPECIALIST: I DO NOT  
 BELIEVE THE TWO ATTACHED DOCUMENTS, PROVIDED BY TH  
 E BORROWER, WILL CLEAR THE SENIOR LIENS. ONE DOC I  
 S A SWORN AFFIDAVIT AND DOES NOT APPEAR TO BE RELE  
 VANT TO THE CS LIEN, AND THE SECOND DOCUMENT IS OF  
 A COURT ORDERED JUDGMENT FOR WAGE GARNISHMENT.  
 A "LIEN RELEASE" IS REQUIRED FOR THE TWO SENIOR L  
 IENS, LISTED BELOW. IN A SEPARATE EMAIL SENT, YOU  
 WILL FIND THE ADDITIONAL TITLE ITEMS IN NEED OF RE  
 SOLUTION AS WELL.  
 05/07/19 12:01:43 JLG 832 877 7750 TALKED W BORROWER SHE EMAILED  
 ME THE DOCS FOR DOC PREP FORWARD TO TTD FOR REVIEW  
 AND PASS TO RRHL OFFICE SEE IF ACCEPTABLE ON  
 JUDGEMENTS.\*  
 05/07/19 11:47:04 440 3RD TRIAL PMT POSTED.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:52  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 05/07/19 -----\* PROCESS NOTES \*-----  
 05/07/19 11:18:15 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\*  
 FORWARD ATTCHMENTS/TITLE COMMITMENT AND SUMMARY TO  
 JLG SPECIALIST FOR CLEARING.  
 THE WARRANTY DEED AND THE DEED OF TRUST WERE RECOR  
 DED WITH AN INCORRECT LEGAL DESCRIPTION SO TITLE R  
 EQUIRES CORRECTION AFFIDAVITS OR A RE-RECORDING OF  
 THE WARRANTY DEED AND DEED OF TRUST (10-11) TO C  
 ORRECT THE LEGAL DESCRIPTION. ADDITIONALLY, THERE  
 ARE TWO PRIOR JUDGMENTS THAT NEED TO BE RELEASED  
 (6-7) - COPIES ARE ATTACHED.  
 05/06/19 16:42:17 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* CONTINUED  
 THERE ARE TWO ADDITIONAL JUDGMENTS THAT WERE RECOR  
 DED AFTER THE MORTGAGE. A COPY OF ONE OF THEM IS  
 ATTACHED. I'VE REACHED OUT TO TITLE FOR A COPY OF  
 THE REMAINING JUDGMENT. I WILL FORWARD AS SOON A  
 S IT'S RECEIVED. PLEASE LET ME KNOW IF YOU HAVE  
 ANY QUESTIONS. THANKS.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:53  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 05/06/19 -----\* PROCESS NOTES \*-----

05/06/19 16:41:50 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\* OPENED ALRAIS TASK  
 RECEIVED EMAIL FROM RR:THE WARRANTY DEED AND THE DEED OF TRUST WERE RECORDED WITH AN INCORRECT LEGAL DESCRIPTION SO TITLE REQUIRES CORRECTION AFFIDAVITS OR A RE-RECORDING OF THE WARRANTY DEED AND DEED OF TRUST (10-11) TO CORRECT THE LEGAL DESCRIPTION. ADDITIONALLY, THERE ARE TWO PRIOR JUDGMENTS THAT NEED TO BE RELEASED (6-7) - COPIES ARE ATTACHED

05/06/19 15:31:15 TTD \*\*\*\*\*TC REVIEW\*\*\*\*\*  
 TITLE COMMITMENT AVAILABLE ON RR WEBSITE, FORWARD EMAIL TO RR:THE TITLE COMMITMENT IS AVAILABLE ON YOUR WEBSITE. HAS THE TITLE COMPANY APPROVED TO PROCEED WITH DOC PREP?

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:56  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040

05/06/19 -----\* PROCESS NOTES \*-----  
 05/06/19 11:06:00 BQN RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 REASON FOR DELINQUENCY-HURRICANE  
 B1 C/I TO PROCESS A PAY BY PHONE FOR 3056.96 + 11.50 FEE CONF#3456774  
 REACH OUT TO JLG SHE ADVISE TRIAL PAYMENT \$\$3056.96 UP TIL JULY THEN IN AUGUST 1 MOD PAYMENT \$3062.37

05/06/19 11:05:48 BQN SPOC INBOUND CALL  
 05/01/19 17:11:39 JDY SUBMITTED MOD DOC REQUEST TO ATTY  
 05/01/19 17:05:51 JDY ALTA FILE 3-4 WEEKS TURN AROUND FOR DOC PREP  
 05/01/19 09:31:10 CSO FILE TO JDY FOR DOC PREP  
 04/30/19 15:54:49 JLG FILE PASSED TO DOC PREP FOR PLAN PREPARATION.  
 04/30/19 15:54:35 JLG PREPARING MOD WORKOUT

MOD EFFECTIVE DATE- 7/1/19  
 MOD PAYMENT AMOUNT- \$3062.37  
 PASSED TO AUDIT/DOC PREP

04/26/19 11:07:00 KBY STAGE COMPLETED BY BITE DOC GEN AND DOC GENERATED  
 04/24/19 10:55:15 AGY PULLED LETTER PER REQUEST, PASSED LETTER TO JTY/QL655

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:57  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040

04/23/19 -----\* PROCESS NOTES \*-----  
 04/23/19 16:11:30 440 1ST & 2ND TRIAL PMT POSTED.  
 04/23/19 16:00:34 MHL PSTD PYMNT FRM SUSPENSE PER SPEC RQST.  
 04/23/19 15:54:35 DKU RCVD 1ST AND 2ND PMNT. RECLASS SUCCESSFUL.  
 PASSED FILE TO JLG FOR 2ND STEP.  
 EM MHL TO POST PMNT FROM SUSPENSE.

04/23/19 14:20:43 JLG 040819 03-18 173 3056.96

04/22/19 15:31:36 JLG 030619 02-18 173 3041.66

RE-UPDATED PMT CLOSED IN ERROR

04/22/19 12:56:28 JTY RCD FILE FRM MPP.  
RVW FILE. BOR MADE NO DOCS 1ST TRIAL. PRINTED  
LETTERS. SPOC CHANGE LETTER NOT NEEDED.  
CONTACT PERSON- IS NOW JLG.  
FILE TO AUDIT

04/02/19 15:10:40 SNK PASS FILE TO MPP  
ORDER TITLE  
ORDER CREDIT  
ORDER ESCMOD  
ORDER AVM FANNIE MAE

04/02/19 15:10:09 SNK LETTER SENT QL784 BPO/Appraisal copy to Borr



LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:42:58  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 03/27/19 -----\* PROCESS NOTES \*-----  
 03/27/19 11:43:08 KAM TRAILING DOCS RCVD, TRLD DOC OPENED PASSED FILE TO  
 MHO  
 03/27/19 11:43:05 KAM L/M INBOUND MAIL - RCVD VIA EMAIL PROXY  
 RCV'D 3.26.19  
 03/15/19 17:20:33 JLG \*\*FLEX NO DOC LOAN MOD TRIAL OFFER APPROVED\*\*\*  
 NEED A RESPONSE FROM BRW TO ACTIVATE TRIAL OFFER  
 VERBAL ACCEPTANCE REQUIRED OR 1ST PAYMENT ASAP  
 \*\* LOSS MIT FLEX LOAN MOD OFFER APPROVED \*\*  
 \*TRIAL PERIOD 04/19-06/19 TRIAL PAYMENT \$3056.96  
 03/15/19 14:07:31 MHO SENT MISSING ITEMS LTR VIA BIT B, WITH THE FOLLOWI  
 NG STILL NEEDED:HARDSHIP LTR SIGN/DATE PROOF OF  
 HARDSHIP  
 03/15/19 11:05:31 SLO BRW STATES THAT SHE IS  
 SENDING IN PAYMENTS TOWARD  
 THE LOAN AS SHE CAN...

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:00  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 03/15/19 -----\* PROCESS NOTES \*-----  
 03/15/19 10:59:32 SLO RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 B1 X SHW FV  
 ADV THAT THE RELEASE HAVE BEEN RECEIVED  
 AND IS LINE FOR REVIEW.  
 INFORM THE BRW THAT THE WHEN THE  
 PKG IS COMPLETE THE FILE WILL  
 BE PLACED IN LOSS MIT  
 03/15/19 10:59:18 SLO SPOC INBOUND CALL  
 03/15/19 10:49:52 SWH RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 CI TO AND STTD SENT IN THE LM PKG ON 3/11. RFD-  
 HURRICANE. ADVSD HUD INFO. STTD RECVD HUD INFO IN  
 THE MAIL AND WLL APPLY WITH THEM ALSO. ADVS RECVD  
 DOCS ON 3/11 AND PASSED TO APE FOR RVW. STTD W/C/B  
 NXT WK. ADVS RECVD TITLE INFO ALSO. STD WANTS INFO  
 RE CREDIT RPRING. ADVS WLL SEE IF SLO AVAIL. SNT  
 MSG TO SLO. ADVS SLO AVAIL. WRM XFR CLL TO SLO,  
 FULLY VERIF.  
 03/15/19 10:49:12 SWH SPOC INBOUND CALL  
 CI FROM BMK, CLLCTNS DPT, FULLY VERIF.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:02  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 03/14/19 -----\* PROCESS NOTES \*-----  
 03/14/19 16:01:24 JLG EMAILED MHL TO POST FUNDS FROM SUSPENSE.\*  
 03/12/19 16:41:07 YGA PASSED TO MHO  
 03/12/19 16:18:30 APE RCVD MTG APP FROM BRWR. FWD TO PROCESSING  
 03/12/19 11:42:40 DMS TRAILING DOCS RCVD, TRLD DOC OPENED PASSED FILE TO  
 APE  
 03/12/19 11:42:35 DMS L/M INBOUND MAIL - RCVD VIA EMAIL PROXY  
 REC'D 3-11-19  
 03/08/19 14:47:46 MHR ACTIVATED FILE FOR FLEX NO DOC REVIEW.  
 PULLED AVM.  
 PASSING FILE TO ANJANA PATEL.  
 02/12/19 09:00:48 LCE NO RELEASE OF LIENS RECEIVED. SENDING DENIAL  
 LETTER AND CLOSING WORKSTATION.  
 01/18/19 10:13:17 SLO EM RACHEL@TITLEHEIGHTS.COM  
 TO CONTACT LOSS MITIGATION  
 01/18/19 09:48:53 SLO LEFT MESSAGE ON A VOICEMAIL  
 01/18/19 09:48:17 SLO LEFT MESSAGE ON A VOICEMAIL  
 01/18/19 09:46:39 SLO SPOC OUTBOUND CALL  
 01/18/19 09:46:36 SLO ADVISE TO PROVIDE PROOF OF THE LIEN RELEASE OR  
 REPAYMENT INSTALLMENT.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:03  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 01/11/19 -----\* PROCESS NOTES \*-----  
 01/11/19 11:55:51 APR ALTAIS: E-MAILED LCE FOR UPDATE ON IF ISSUES  
 WERE RESOLVED  
 01/07/19 16:14:41 SLO LEFT MESSAGE ON A VOICEMAIL  
 ADV TO CONTACT LOSS MIT FOR  
 RESOLVING TITLE ISSUES  
 01/07/19 16:13:50 SLO SPOC OUTBOUND CALL  
 01/07/19 16:13:47 SLO RELEASE OF JUDGEMENT ON TITLE  
 CHILD SUPPORT LIEN 04/11/2014 \$7151.25  
 JUDGEMENT 03/30/16 \$15739.91  
 JUDGEMENT 07/18/17 \$39686.62  
 NEED TO PROVIDE RELEASE OF LEIN OR  
 REPAYMENT PLAN  
 01/07/19 14:01:23 LCE SENT QL822 LETTER TO BORROWER REGARDING RELEASES  
 NEED TO PROCEED.

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:05  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040

12/26/18 -----\* PROCESS NOTES \*-----

12/26/18 16:08:20 APR REQUESTED RR PROVIDE STATUS UPDATE. RR PROVIDED  
 /REPEATED ALTA ISSUE WHICH HAS FILE ON HOLD  
 UNTIL 3 JUDGEMENTS ARE RELEASED \*(6-8).  
 ERROR ON WARRANTY DEED AND ON DEED OF TRUST W/  
 LEGAL DESCRIPTION. TITLE REQUIRES CORRECTION  
 AFFIDAVIT OR A RE-RECORDING OF THE WARRANTY DEED  
 AND THE DEED OF TRUST. FORWARDED TO LCE TO HAVE  
 CLIENT ADVISE HOW TO PROCEED.

10/31/18 18:23:01 RLE RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 BOR RQSTD PBP 2714.55, ADV 11.50 & OFFERED OTHER  
 OPTIONS

----- MESSAGE FROM WEBPAGE  
 ----- PAYMENT SAVED. P  
 AYMENT: \$2714.55; FEE: \$11.50. YOUR CONFIRMATI  
 ON #: 3137527 ----- OK

10/31/18 18:20:45 RLE SPOC INBOUND CALL

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:07  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040

10/09/18 -----\* PROCESS NOTES \*-----

10/09/18 13:17:32 RTS RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 CI CHCKNG STTS ON ACCT STTD CMPLTD TRIAL DONT KNOW  
 WHAT PYMNT IS ADVS PER LCE PREV NOTES TO ADVS THE  
 BR DIST FLXMOD NO DOC FINAL 10/1/2018 \$2714.55  
 BR STTD SHE WILL CLL BK FRIDAY TO MAKE PYMNT RFD  
 DIST

10/09/18 13:17:17 RTS SPOC INBOUND CALL

09/28/18 18:12:41 BQN LEFT MESSAGE ON A VOICEMAIL  
 RETURNING CALL FOR PBP LEFT MESSAGE TO C/B

09/28/18 18:12:24 BQN SPOC OUTBOUND CALL

09/28/18 18:01:35 HPE RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 CI FOR A PBP. ADV NOBODY IS AVLB SOMEONE WILL CALL  
 BACK SHORTLY.

09/28/18 17:59:45 HPE SPOC INBOUND CALL

09/05/18 12:05:02 NRL PSTD PYMNT FRM SUSPENSE PER SPEC RQST

09/04/18 10:29:23 JJT 3RD PMNT POSTED. EM NRL TO POST PMNT.

09/01/18 05:31:27 440 3RD TRIAL PMT POSTED.



LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:08  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 08/30/18 -----\* PROCESS NOTES \*-----  
 08/30/18 17:52:42 BQN RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 BORROWER CALLED IN TO PROCESS A PBP, 2860.75+11.50  
 FEE CONF#3036798  
 08/30/18 17:49:43 BQN SPOC INBOUND CALL  
 08/20/18 18:55:33 LCE APPRVD DIST FLXMOD NO DOC FINAL 10/1/2018 \$2714.55  
 SAVED ASSET PLAN TO FOLDER FOR DOC PREP  
 08/01/18 16:12:08 JLG 2ND TRIAL PMT POSTED IN BITB/HSSN.\*  
 RECLASS SUCCESSFUL.\*  
 \*EMAIL NR POST PAYMENTS FROM SUSPENSE.\*  
 08/01/18 10:15:15 440 2ND TRIAL PMT POSTED.  
 07/20/18 14:14:01 JJT RECLASS SUCCESSFUL  
 06/25/18 13:42:14 JJT RECLASS REQUESTED AND PENDING, DO NOT POST PMNTS  
 06/20/18 14:57:18 JLG \*1ST PMT IN BITB\*LMT3 \*  
 \*DO NOT POST PAYMENTS, NOT ELIGIBLE FOR RECLASS\*  
 06/20/18 12:51:40 440 1ST TRIAL PMT POSTED.  
 06/18/18 19:50:21 KCA RIGHT PARTY CONTACT - TALKED TO BORROWER 1

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:10  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 06/18/18 -----\* PROCESS NOTES \*-----  
 06/18/18 19:39:37 KCA RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 B1 CALLED IN FOR STATUS ADV AS FOLLOWS:  
 APPRVD DIST FLXMOD TRIAL EFF 6/18-8/18 \$2,860.75  
 ADV DIFFERENCE BETWEEN REFI AND MOD.  
 WANTED TO PROCESS PBP ITAO 2860.75 + 11.50 FEE  
 TOTAL 2872.25 CONF#292675  
 06/18/18 19:38:14 KCA SPOC INBOUND CALL  
 05/24/18 13:56:38 VGZ LEFT MESSAGE ON A VOICEMAIL  
 05/24/18 13:56:08 VGZ WORKOUT DOCUMENTATION FOLLOW UP  
 05/24/18 13:56:07 VGZ SPOC OUTBOUND CALL - AVAYA  
 05/15/18 10:09:19 CGE COMPLETED CLOSING  
 PASSED FILE TO KBY  
 05/10/18 10:08:34 KBY APPRVD DIST FLXMOD TRIAL EFF 6/18-8/18 \$2,860.75  
 \*\*DO NOT POST PAYMENTS, NOT ELIGIBLE FOR RECLASS\*\*  
 PASSED FILE TO CGE FOR TRIAL PAYMENT TRACKING  
 PASSED DOCS TO MAIL TEAM TO MAIL  
 05/09/18 15:37:15 LNG FILE UNDER REVIEW FOR FLEX NO DOC, PULLED AVM,  
 PULLED ESCROWS, NO FEES AND COSTS PASSING FILE TO  
 KBY

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:11  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 03/02/18 -----\* PROCESS NOTES \*-----  
 03/02/18 10:06:28 SHE LEFT MESSAGE ON A VOICEMAIL  
 832-877-7750 AGAIN  
 03/02/18 10:06:18 SHE DISASTER FNMA WORKOUT OPTION OUTREACH CALL  
 03/02/18 10:06:13 SHE SPOC OUTBOUND CALL  
 03/02/18 10:05:30 SHE LEFT MESSAGE TO CALL  
 713-864-5335  
 LFT MSSG WITH RESPTNST NO RESPNS FRM CELL PHN  
 V.M. MSSGS

03/02/18	10:04:33	SHE	DISASTER FNMA WORKOUT OPTION OUTREACH CALL
03/02/18	10:04:31	SHE	SPOC OUTBOUND CALL
02/28/18	11:02:06	SHE	LEFT MESSAGE ON A VOICEMAIL
02/28/18	11:01:15	SHE	DISASTER FNMA WORKOUT OPTION OUTREACH CALL
02/28/18	11:01:12	SHE	SPOC OUTBOUND CALL
01/31/18	11:14:12	DDA	LEFT MESSAGE ON A VOICEMAIL
01/31/18	11:14:10	DDA	DISASTER FNMA WORKOUT OPTION OUTREACH CALL
01/31/18	11:14:07	DDA	SPOC OUTBOUND CALL - AVAYA
12/11/17	16:27:45	BQN	LEFT MESSAGE ON A VOICEMAIL
12/11/17	16:27:27	BQN	DISASTER FORBEARANCE VALIDATION CALL
12/11/17	16:27:26	BQN	SPOC OUTBOUND CALL - AVAYA

LMTN [REDACTED] LMT PROCESS NOTES R APE 333/001 07/18/22 13:43:12  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI MAN M  
 16022 KUBE CT JERSEY VILLAGE TX 77040  
 11/27/17 -----\* PROCESS NOTES \*-----  
 11/27/17 12:08:06 JCH L/M INBOUND MAIL - RCVD VIA EMAIL PROXY  
 11/27/17 12:08:04 JCH TRAILING DOCS RCVD, TRLD OC OPENED PASSED FILE TO  
 MPP  
 11/22/17 11:45:37 NHR RIGHT PARTY CONTACT - TALKED TO BORROWER 1  
 BW SAID NOTHING HAS CHANGED IN HER CURRENT SITU  
 ATION, BUT SHE NEEDS A LMP SENT TO HER HOME ADDRES  
 S AND SHE IS GOING TO TRY TO GET ALL THE AMOUNT PA  
 ID. SHE WANTS TO TRY TO DO LOWER INTREST RATE  
 11/22/17 11:45:36 NHR DISASTER FORBEARANCE VALIDATION CALL  
 11/22/17 11:45:35 NHR SPOC OUTBOUND CALL - AVAYA  
 10/13/17 18:53:29 KAM DISASTER FORBEARANCE AGRMT OUT  
 09/13/17 12:49:28 APY EMAILED (DISPO HOLD PROXY/PREFORECLSORE PROXY),  
 ACTIVATED FILE FOR DISASTER FOREBEARANCE, PASSING  
 FILE TO MPP PER MANAGEMENT

\*\*\* END OF NOTES \*\*\*



LMT1 [REDACTED] LMT SETUP R APE 333/001 07/18/22 13:43:23  
 RC LUNA INV DECLINED 11/01/18 TYPE CONV. PMI M:M F:2  
 16022 KUBE CT JERSEY VILLAGE TX 77040 GRP

-STAT-----\* STATUS \*-----

STAT	TEMPLATE	PROC	EXT	STAGE	TYPE	REFERRAL	FILE LOCATION	L/M IND	L/M SPOC
R	FLXFNMA	APE	6866	L09	SLM1		APE	Q	DL3

SETUP	COMP/REMV DATE	APPROVED/ DENIED	REASON	MOD EFF	PREV MOD	CLAIM TYP	DFLT
020422	040122	040122	11				07

-----\* ADDITIONAL MESSAGES \*-----

--SPOC--

LIFE-OF-LOAN: 9/8/17 HURRICANE HARVEY

HAZLEG: APPROVAL/DENIAL RECEIVED

-----~DESC-----\* LMT DESCRIPTIONS \*-----

LMT STATUS: REMOVAL 04-01-22 A/D REASN: INVESTOR DECLINED WRKOUT

LOSS TYPE: SLM1 RMVL DATE: 04-01-22

REFERRAL: APRV/DENY: 04-01-22

TEMPLATE: FNMA FLEX MOD DEFAULT: INABILITY TO SELL

ATTORNEY: PROP DAMG:

LMT SETUP: 02-04-22

PROP INSP: SAFEGUARD PROPERTIES PROCESSOR: ANJANA PATEL 6866

L/M SPOC: DEFAULT LIASON TEAM3